

## Welcome to the Seegarten Hotel

Below you find some information about the Seegarten Hotel. If you have any further questions, please do not hesitate to contact our front desk.

<b>Adapter</b>	Adapters for electrical devices are available at the front desk for a deposit.
<b>Airport Shuttle</b>	Early morning departures need to be reserved until 8 pm the evening before. Prices: 1 person: CHF 42.00, two persons: CHF 47.00. For further information, please contact the front desk.
<b>Bathrobe</b>	You can find a bathrobe in the cupboard of your room.
<b>Breakfast</b>	Start your day with our fine and rich breakfast buffet. We are welcoming you from Monday – Friday from 7.00 – 10.30 am, on Saturdays & Sundays from 7.30 – 11.00 am. During the breakfast time, you can also enjoy breakfast in your room (room service: CHF 5.00). Please contact the front desk for your wishes. We also provide lactose- and gluten free items, please contact our staff.
<b>Check-in</b>	Your room will be guaranteed available from 3 pm. Our check-out time is 11.30 am.
<b>Check-out</b>	If you wish an “express check-out”, we kindly ask you to inform us about your invoice details in the evening prior departure.
<b>Comfortable sleep</b>	For your comfort, we have a selection of different pillows available. Would you like to have an extra pillow, a millet pillow or a headrest pillow? Please contact the front desk. If you wish additional darkening possibilities, we can provide you with an eye mask. Your bed linen will be changed every three days or on daily base upon request.
<b>Concierge</b>	We gladly assist you in reserving a special restaurant in the city or in planning a city tour according to your wishes. We also have information on museums, current exhibitions, etc. for you.  Please have a look on our website: <a href="https://hotel-seegarten.ch/en/services/environment/">https://hotel-seegarten.ch/en/services/environment/</a> .
<b>Crib</b>	We are happy to welcome also small guests. Please contact our reception for a free baby crib.
<b>Desk</b>	To be able to work well, we will be pleased to bring a writing desk and an extra chair to your room. Please contact the front desk.
<b>Dogs</b>	Are very welcome at our hotel and cost CHF 15.00 per day.
<b>Doctor</b>	If you need a doctor please contact our front desk or dial the following number of the Emergency doctor: 0 044 421 21 21. A <b>pharmacy</b> (open 24hours) is located nearby at the Bellevueplatz (Bellevue-Apotheke).
<b>Electric Charging-Station</b>	In the parking garage Utoquai (50m) from us, there are several electric car-charging stations.
<b>Fax</b>	Faxes (emails / boarding cards) can be received at or sent to our front desk.
<b>Front door</b>	Please always exchange your room key with the front door key on the key board in the lobby. When the front door closes at 10 pm, you can open it with this key  Front desk is occupied from 07.00 am – 10.00pm
<b>Hygiene articles</b>	At the front desk, you will have an assortment of hygiene articles such as tooth brush and tooth paste, razor set or earplugs.
<b>Internet / Wi-Fi</b>	We offer you free Wi-Fi-access in the whole building. You can find the login card on the table in

your room.

To print send an email to: [contact@hotel-seegarten.ch](mailto:contact@hotel-seegarten.ch), we will gladly print boarding passes etc. for you.

<b>Iron</b>	Please contact the front desk if you need an iron and an ironing board.
<b>Lost articles</b>	We keep lost articles for 3 months. They will be sent to you upon request.
<b>Laundry</b>	We kindly ask you to bring your laundry from Mo – Sa to the front desk the day before you need it back. It will be brought to your room by 7 pm the day after. (Details in your wardrobe)
<b>Lounge</b>	From 11.30 - 21.30 pm, we serve our tarte flambée, sweets, coffee, tea, wine, drinks etc. in our lobby.
<b>Luggage</b>	We are pleased to help you with carrying your luggage to your room. We may also store your bags until your next visit, if needed.
<b>Minibar</b>	In your room you will find a minibar with cold beverages. We kindly ask you to let us know about your consumption on the day of departure. Did you know: the quality of “Zurich water” from the tap is excellent.
<b>Parking lot</b>	You will find public parking spaces around our hotel. The public carpark Utoquai is located 50 m from our house. (extra charge 24hrs/CHF35.00) Blue Zone Tickets online available, please contact front desk for any assistance
<b>Radio</b>	You can listen to radio on your TV, please have a look at the TV / radio-program.
<b>Restaurant</b>	We are happy to advise you at the reception for restaurants, cafes and bars in the area and throughout the city, see also: <a href="https://hotel-seegarten.ch/en/services/environment/">https://hotel-seegarten.ch/en/services/environment/</a> . <b>We are also happy to serve our tarte flambée, sweets and drinks between 11.30 - 21.30 pm in our lounge.</b>
<b>Room service</b>	We serve cold drinks, coffee, a fine tea in your room, please contact the front desk.
<b>Safe</b>	All rooms are equipped with a safe.
<b>Shoe polish Service</b>	On the first floor, you will find a shoe-polishing machine. We also provide shoe-polish material. Upon request, we will polish your shoes.
<b>Showerchair</b>	On request
<b>Sewing Kit</b>	Please ask at the front desk for a small sewing kit.
<b>Slippers</b>	Are available at the reception.
<b>Smoking</b>	The Seegarten hotel is a non-smoking hotel. We kindly ask you to smoke outside.
<b>Taxi</b>	We will gladly call a taxi for you (Züri-Taxi: 0 044 444 44 44)
<b>Towel</b>	Your towels will be changed on daily base upon request.
<b>Tram</b>	At our front desk, you can buy day-tram tickets for the Zurich city center Zone 110, tickets to the airport and “Zurich Cards”.

- Umbrella**            You can contact the front desk for an umbrella (deposit).
- Wake-up call**        Please inform the front desk, if you wish to have a wake-up call latest by 21.30 pm.
- Valuables**            Please note that we assume no liability for any valuables in your room.